



Player Services

Le Sueur Country Club
Le Sueur, Minnesota

Player Services is responsible for player needs including, but not limited to, bag storage, club cleaning, cart staging, valet service, tournament set-up, and attending to member/guest needs in an organized and efficient manner providing the highest quality of service. The mind-set of the attendant should be friendly and helpful, never hurried or flustered.

Player Services is the first point of contact members and their guests have when they arrive on property. It is therefore of the utmost importance that they display a positive first impression to all Members and visitors. Their attitude should be warm, approachable, and willing to perform any task asked of them by the members, their guests, and all other staff.

Previous golf experience not required. More important is an enthusiastic commitment to hospitality. Physically able to be on one's feet 8-10 hours a day, able to carry up to 60 lbs. above the head, and licensed to operate a motor vehicle are requirements.

Responsibilities

- Loading player bags and staging golf cars
- Staging Finn bikes and checking condition
- Greeting Members and visitors at their vehicle
- Labeling guest bags
- Escort players to their destinations
- Cleaning golf clubs
- Cleaning and storing golf cars
- General maintenance of golf cars
- Ensure all cars are charging or fueled
- Keeping accurate bag and cart storage records
- Cleaning the bag room/cart barn
- Maintaining the cleanliness of the pool and locker rooms
- Emptying all trashes
- Opening and closing the practice range and short game
- Maintaining hitting stations and removing broken tees
- Proper tee line rotation
- Providing water to wet towels
- Operating a picker cart

- Washing practice balls
- Managing lost and found
- Organizing and maintaining rental clubs
- Cleaning and re-spiking shoes
- Starting & Marshalling
- Tournament set-up
- Attending staff meetings
- Completing a closing checklists

Skills

- High school diploma or equivalent
- Personable, approachable and socially engaging
- High degree of professionalism and commitment to excellence and high standards
- Detail-oriented and able to prioritize workload, managing multiple tasks simultaneously with limited supervision
- Versatility, flexibility and a willingness to work a combination of weekends and weekdays
- Ability to be a self-starter whereby little supervision is required in order to accomplish tasks
- Ability to prioritize tasks in a fast paced working environment
- Desire to integrate quickly with a team to accomplish operational goals